



7037 Old Madison Pike, Suite 400
Huntsville, AL 35806

239503 - Delta Com
239504 - Business Telecom

September 19, 2012

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed are an original and two copies of the Authorized Utility Representative Form for Telecommunications Carriers for Business Telecom, Inc. d/b/a EarthLink Business and DeltaCom, Inc. d/b/a EarthLink Business.

DL Please acknowledge receipt of this information by date-stamping the copy of this letter labeled "return receipt" and returning it to me in the self-addressed, stamped envelope provided for that purpose. Should you have any questions regarding this information, please contact me at 256-382-7090 or via electronic mail at Traci.Tidmore@corp.earthlink.com.

Sincerely,

A handwritten signature in cursive script that reads "Traci Tidmore".

Traci Tidmore
Regulatory Program Manager

CC: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

Enclosures

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Business Telecom, Inc. _____
 Company Name _____
 d/b/a EarthLink Business _____ 256-382-7090
 Db/a/fka _____ Telephone # _____
 7037 Old Madison Pike _____
 Mailing Address _____
 Huntsville, Alabama 35806 _____
 City, State, Zip Code _____
 7037 Old Madison Pike _____
 Business Location _____
 Huntsville, Alabama 35806 _____ Madison
 City, State, Zip Code _____ County

REGISTERED AGENT INFORMATION

Registered Agent: _____ National Registered Agents, Inc. _____
 Mailing Address: _____ 2 Office Park Court, Suite 103 _____
 City, State, Zip Code: _____ Columbia, SC 29223 _____

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. _____ Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309
General Manager (Include address if different than above.)

 404-748-6428 / 404-748-7029 / rolla@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- B. _____ Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations /Complaints Representative (Include address if different than above.)

 888-832-5802 / 585-278-1702 / inquiry@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C1. _____ Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

 585-697-7822 / 585-278-1702 / bdnicola@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C2. _____ 1-855-352-2731
Customer Contact (Toll Free Number)
- D. _____ Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661
Engineering Operations (Include address if different than above.)

 360-759-9580 / / jmapes@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- E. _____ Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607
Test and Repair (Include address if different than above.)

 585-530-2972 / / jfritz@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address

F. Ronald Figueroa, Manager Network Operations Center
Emergencies (During non-office hours)
800-883-6900 / / Ronald.Figueroa@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Paula Foley, Regulatory Affairs Counsel
Regulatory Officer (Include address if different than above.)
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

H. Becky West, Regulatory Compliance
Dual Party Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

I. Paula Foley, Regulatory Affairs Counsel
Interim LEC Fund Mailings (Name)
5 Wall Street, Burlington, MA 01803
Mailing Address
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

J. Becky West, Regulatory Compliance
Universal Service Fund Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

K. Pinky Neal
Gross Receipts Mailings (Name)
1375 Peachtree Street, Mail Stop 1A-749, Atlanta, GA 30309
Mailing Address
404-748-7861 ext. 22861 / 404-748-7029 / nealp3@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

L. Becky West
Lifeline Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

Traci Tidmore
This form was completed by (print name) Traci Tidmore
Regulatory Program Manager Signature
Title Date
09/19/2012

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)